# **APPENDIX 4**

## Working together for a safer London

TERRITORIAL POLICING

**NW Police Licensing Unit** 

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Your ref:

Our ref: 165QA/19/2548

Harrow Borough Licensing Department

Harrow Council Station Road Harrow Middlesex HA1 2XY

Email: www.harrow.gov.uk

Date: 24/06/2019

Police representation to the Premises Licence Review Application for 'Maya public house 3 Shaftesbury Parade Harrow HA2 0AJ.

I certify that I have considered the application shown above and I wish to make representations.

Officer: Darren Cowley Licensing Constable PC 2548NW

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a Review of the premises licence under section 51 of the Act.

The Police representations are primarily concerned with public nuisance and crime and disorder.

It is understood that the applicant is asking for the licence to be revoked if however it is decided to allow the premises to continue then Police consider the addition of the following conditions to Annex 3 of the premises licence would promote the licensing objectives. They would assist staff and investigators and avoid any repeat scenarios.

No more than five persons outside at one time using the smoking area.

Notices shall be displayed near the smoking area requesting patrons to use the area quietly.

Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.

Customer will not be permitted to drink outside the premises no glasses or bottles to be taken outside at any time.

An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Harrow Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) any complaints received
- (c) any faults in the CCTV system
- (d) any refusal of the sale of alcohol
- (e) any visit by a relevant authority or emergency service.

On days in which the venue is open for the sale of alcohol, it should be ceased 30 minutes prior to the closure of the outlet to aid a gradual dispersal.

Any staff directly involved in selling alcohol for retail to consumers, staff who provide training including managers shall undergo regular training of the Licensing Act 2003 legislation. The training shall be documented and signed off by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.

The premises shall maintain a comprehensive CCTV system to the satisfaction of the police. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer in accordance with the Data Protection Act 1998 throughout the preceding 31 day period. A CCTV monitor screen shall be displayed in full view of customers.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.

There shall be a personal licence holder on duty on the premises at all times when the premises are authorised to sell alcohol.

There shall be a dispersal policy for the premises agreed with the relevant responsible authorities and approved by an authorised officer of the Licensing Authority.

At least one First Aider trained to deal with problems associated with alcohol and drugs will be on duty when premises are open for licensable activities.

An identification recognition system will be installed and used whilst premises are open and fully maintained, and records made by the system retained for 31 days in a format to be made available to a police constable on request.

The Designated Premises Supervisor shall ensure there is a ratio of at least 1 door supervisor licensed by the Security Industry Authority for every 50 customers on duty at the Premises at all times licensable activities are taking place (unless authorised by Harrow Police Licensing Officer otherwise in writing for a particular event).

All licensed door supervisors must wear high-visibility clothing of a style and type agreed with the Harrow Police Licensing Officer when working at entrances or exits to the Premises.

The Designated Premises Supervisor shall be responsible for implementing a dispersal management plan agreed (and revised from time to time) with the Licensing Authority. They will also ensure that licensed door supervisors remain on duty outside the Premises for 30 minutes after the Premises close to assist with dispersal of persons from the Premises and the vicinity of the Premises.

The Designated Premises Supervisor shall maintain a register/log of licensed door supervisors indicating the number of licensed door supervisors on duty, their identity, and contact details including addresses and phone numbers and the times they were on duty. A copy should be available immediately upon request to officers of the Metropolitan Police or the Licensing Authority.

All assaults resulting in physical injury to a customer or member of staff must be reported immediately to the Police contact centre (999 or 101 telephone numbers).

The Premises must implement a "Challenge 25" policy whereby all customers who appear to be under 25 must produce photographic identification in the form of a passport, driving licence or Proof of Age Scheme (P.A.S.S) approved identification before being allowed to enter the Premises whilst licensable activities are taking place.

I have examined the crime reports and the Police call out report (CAD) resulting to in the review application listed below.

#### Previous incidents 2019.

- 1. Tuesday 01/01/2019 @03.42 hours (cad 2306) caller informs Police that five (5) people are fighting with the SIA inside the venue.
- 2. Tuesday 01/01/2019 @ 05.08 hours (cad 3100 & cad 3039) caller informs Police that fifteen to twenty (15/20) males are fighting outside the venue.
- 3. Tuesday 01/01/2019 @ 05.40 hours (cad 3161) caller tells Police that a group of males are outside the venue fighting each other.
- 4. Sunday 17/01/2019 @ 03.30 hours (cad 4692) complaint from resident regarding noise from the venue till 4am. Venue had a TEN in place till 03.30 hours.
- 5. Saturday 23/03/2019 @ 01.50 hours (cad 809) details twenty five (25) males at venue fighting with bottles, one (1) Police officer assaulted crime number (2004431/19) the suspect claimed in interview to be so drunk that he was not himself.

- 6. Sunday 28/04/2019 @ 00.36 hours (cad 257) four males talking loudly on residential stairway having left the Maya, one (1) of the males was urinating.
- 7. Thursday 09/05/2019 @10.30 hours annex 3 licensing condition one (1) the DPS or representative to participate in local pub watch scheme. No persons from the Maya attended the meeting with PC Downes.
- 8. Sunday 26/05/2019 @ between 00.00 and 02.00 hours (cad 5617) six males outside the venue drinking and being very loud, complaint from resident.

Police reserve the right to give evidence on any further incidents which may take place at, or in the vicinity of the premises, between the service of this application and the hearing and/or during the time allowed for any appeal proceedings.

### Summary

The Maya public house is situated on Shaftesbury Parade with residential properties in close proximity. Historically there have been a number of incidents of crime and disorder between the hours of midnight and 5am outside this venue which have impacted on the local community.

The combination of closing at late times and the extensive supply of alcohol often lead to a detrimental impact on licensing objectives, especially in areas already suffering issues such as crime, disorder and public nuisance.

Customers who drink alcohol over longer periods are likely to become more inebriated and less inhibited, leading to irrational and violent behaviour i.e. increased drunken disorder, crime and noise.

Even if the premises patrons have no intention to commit crime, or cause ASB, they may find themselves a vulnerable victim of criminality, robbed, assaulted or involved in an affray in a hot spot area already known for such issues. Criminals often target prey upon the vulnerable, such as the heavily intoxicated out late at night.

Often patrons will remain in the area long after the Pub has closed and staff have gone which results in a disturbing of the peace, car doors banging and engines revving and music playing from parked vehicles will all increase public nuisance issues.

#### Police recommendations in addition to the licence conditions:

A reduction in hours open to the public on Friday, Saturday and Sundays to 23.30 hours, Monday, Tuesday, Wednesday and Thursday to 23.00 hours. This is requested as the majority of incidents have occurred after midnight and due to lengthy consumption of alcohol.

Yours Sincerely

Darren Cowley PC2548NW

